Examplify / ExamSoft Minimum Technical Requirements 2024-2025

Minimum System Requirements:

Students and exam-takers downloading the test-taking software, Examplify, should review these Minimum System Requirements (MSRs) to ensure their devices are supported. Examplify works with most modern computers, both Mac and Windows operating systems. To keep Examplify current in the rapidly evolving market, when new technology is introduced, Examplify works hard to timely implement updates that accommodate changes in technologies. It is not always possible, however, to support all hardware or software, unless and until we test and certify updated technologies, including chipsets and operating systems.

Examplify will not run on Chromebooks, Android, or Linux operating systems. Examplify does not support touchscreen input on Mac or Windows laptops.

If you are unsure regarding compatibility, please consult Information Services prior to purchasing a device (https://www.umkc.edu/is/it-help.html).

The following versions of Examplify are currently supported:

- Examplify for Windows
    - Version 3.5.0
    - Version 3.4.6
    - Version 3.3.2

- Examplify for Mac
    - Version 3.5.0
    - Version 3.4.4
    - Version 3.3.2

- Examplify for iPad* (* iPads, though nominally supported by Examplify / ExamSoft, often experience technical problems—far more than Windows or Mac laptops. The School of Pharmacy recommends using an iPad as a last resort.)
    - Version 5.1

Examplify works best if you keep your laptop regularly updated! We have found that keeping your hardware and software updated solves most of the problems students have with ExamSoft and Examplify.

Windows Requirements for Examplify

- Operating System: 64-bit versions of Windows 10 and Windows 11.
- Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.
- If you are using a Microsoft Surface device, please read this article for important instructions on Windows 10 and 11 "S mode" versus the standard Windows 10 or 11. S mode is not compatible with Examplify.
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows certified for use are Windows 10 22H2, Windows 11 22H2, and Windows 11 23H2.
- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: Non-ARM-based processor supported by your operating system.
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload, and some exam features.
- Using Examplify in a virtual environment is a violation of the End-User License Agreement (EULA). As such, Examplify cannot be run within virtualized environments or environments that require persistent network connections (local or otherwise) during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc..
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

For instructions on how to check your computer's specifications, click here.
For instructions on how to update your device to be within these guidelines, click here.
For instructions on how to check your version of Examplify, click here.

Mac / macOS Requirements for Examplify

- Operating System: macOS Monterey, Ventura, or Sonoma
- Only genuine versions of Mac operating systems are supported.

- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- CPU: Intel or M series processor. Devices using Apple's M series processors and Apple Rosetta 2 are supported. To learn more, click here.
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.
- Using Examplify in a virtual environment is a violation of the End-User License Agreement (EULA). As such, Examplify cannot be run within virtualized environments or environments that require persistent network connections (local or otherwise) during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc..
- Internet connection is required for download, registration, exam download and upload.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

  For instructions on how to check your computer's specifications, click here.
  For instructions on how to update your device to be within these guidelines, click here.
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iPadOS Requirements for Examplify*

- Hardware Requirements: iPad 5+, iPad Air 2+, iPad Mini 4+, iPad Pro.
- Operating Systems: iPadOS 15, iPadOS 16, and iPadOS 17 (Only officially approved Apple versions of iPadOS are supported).
- 500 MB of free space required to commence an exam.
- iPad must not be modified (e.g. Jailbroken).
- Internet connection for download, registration, exam download and upload.

*Please be aware that using an iPad increases the potential for technical issues.