Balls Foods/Price Chopper Pharmacy
Balls Food Stores is a family-owned supermarket chain local to the Kansas City area. It is comprised of nearly 30 grocery stores with 20 pharmacies operating under both the Balls Price Chopper and Hen House banners. The company provides outstanding corporate support for pharmacy services. The resident is based out of a Price Chopper supermarket in the North Kansas City suburb of Gladstone, MO, and will work on programs for all 20 pharmacies. The preceptors at the resident’s main pharmacy are Steve Reichert and Roxane Took. Steve has practiced in the community for 30 years and Roxane is a 2014 graduate of the residency program.

Community Residency Position with Price Chopper
The Community Pharmacy Residency Program with Balls Food Stores was established in July 2001 and expanded to two positions in 2004 and a third position in 2012, with the other two positions offered through the University of Kansas. The residency positions have been ASHP-APhA accredited since 2005. The residency spans 12 months, starting the last week of June through the end of June of the following year. The resident will be employed by Balls Food Stores and will receive an annual stipend and comprehensive health benefits. Other benefits include 1-week paid vacation, paid holidays, and travel allowance to attend regional and national meetings or training opportunities. A separate work area is provided for the resident including a computer, telephone, bookshelf, file cabinet, and desk space as well as a laptop and mobile broadband access. The resident is also given Adjunct Clinical Instructor status with UMKC. Balls Food Stores precepts several students from area schools of pharmacy allowing the resident to interact with students throughout the year. There is also the opportunity for didactic teaching at the school of pharmacy.
Resident Activities

- Employee Wellness through the Balls Start Now program
  - Conduct monthly to quarterly coaching visits with 35 or more assigned patients through the diabetes and cardiovascular disease state management programs
  - Perform post-discharge transitions of care CMRs for the Start Now program
  - Conduct Know Your Risk Know Your Numbers (KYRRKN) screenings for Balls employees at all Balls Foods locations
- Immunizations including co-ordination of influenza vaccinations at all Balls pharmacies
- Medication Therapy Management including those administered by Outcomes®, Mirixa®, Missouri Medicaid DirectCare Pro, and MedMonitorXR®
- Transitions of care CMRs with partner hospitals
- Educational Programs for the community, other healthcare providers, and future practitioners
- Practice Management including development and implementation of programs, marketing, compensation strategies, and managerial functions
- Complete a practice-based research project and a business plan for a new or improved service
- Longitudinal experience opportunities including anticoagulation, pain management, and family medicine clinics

Residency Preceptors

Residency Site Coordinator: Roxane Took, Pharm.D., received her degree in 2013 from Southern Illinois University School of Pharmacy. She completed a PGY1 Community Pharmacy Residency at UMKC School of Pharmacy/Balls Foods Stores in 2014. Dr. Took is the Residency Coordinator and a Clinical Coordinator for Balls Food Stores. Dr. Took cares for MTM, transitions of care, and Start Now patients.

Residency Preceptor: Steve Reichert, B.S. Pharm, received his degree in 1981 from UMKC School of Pharmacy. He worked in hospital pharmacy for four years and has been in the community setting since 1985. He serves as the pharmacy manager and has been the primary on-site preceptor for the resident since 2004.

Additional Preceptors

Michael Halliwell, B.S. Pharm  Director of Pharmacy & Whole Health, Balls Food Stores
Nikki Schwartze, Pharm.D., BCACP  Start Now Employee Health Programs Coordinator
John Witt, Pharm.D   Pharmacy Specialist, Balls Food Stores

Program Faculty

Maureen Knell, Pharm.D, BCACP  Clinical Associate Professor, UMKC School of Pharmacy

Program Director

Peggy Kuehl, Pharm.D, FCCP   Clinical Associate Professor, UMKC School of Pharmacy

Application and Selection Process

Selection of residents will be based on their community experience, interest in advancing community pharmacy practice, desire to provide direct patient care, and ability to display leadership potential. Residents must be motivated and self-directed individuals. Candidates should submit a completed application, academic transcript, curriculum vitae, letter of intent, and three letters of recommendation to the program using the PHORCAS website. Qualified candidates will be invited for an on-site interview and selection will take place through the ASHP Residency Match Program.